

Espanola & Area COVID Assessment Centre

As of April 8th, 2020 the Espanola COVID Assessment Centre is accepting calls from the public who are meeting the Assessment Centre criteria.

The clinical purpose is to assess and only where appropriate, swab people who may be infected with COVID-19, with the goal of minimizing the number of patients presenting themselves to the Emergency Department at ERHHC.

Individuals meeting the criteria below are to call the ERHHC Assessment Centre at 705-869-1420 ext. 4500 between the hours of 8am and 4pm, 7 days a week instead of presenting to the Emergency Department.

Patients with any of the following symptoms can call the Assessment Centre for an appointment.

- Fever (over 38)
- Cough
- Shortness of Breath

And/or two of the following symptoms:

- Fatigue
- Muscle aches
- Loss of Appetite

If you are having difficulty breathing or experiencing other severe symptoms, call 911 immediately. Advise them of your symptoms and travel history.

You will be asked to leave basic intake information and will receive a call back from a clinician for next steps.

There are two steps to be followed to receive an appointment at the COVID -19 Assessment Centre:

- Patients need to complete an assessment by telephone and will be triaged by a nurse from ERHHC.
- Patients triaged will be given an appointment to the COVID-19 Assessment Centre as required. For patients who may have difficulty presenting for an assessment, arrangements will be made for an assessment at home from the Manitoulin-Sudbury District Services COVID Paramedicine Response Team.

If you are seeking general information about COVID please contact Public Health or Telehealth Ontario.