

Join our team!

Patient Navigator

We are currently recruiting for a full-time Patient Navigator to support our acute inpatient unit and emergency department. The Patient Navigator will provide consultation for patients with complex needs in planning for discharge while supporting the patient experience and the patient plan of care. The Patient Navigator provides admission avoidance support to the ED and/or inpatient units to reduce hospital length of stays and repeat admissions. Will work collaboratively with patients, families and the care team to identify possible barriers to return to home and to develop a safe and supportive discharge plan. Priority will be given to patients who are experiencing increasing frailty and are high risk for medical and psychosocial issues.

The Espanola Regional Hospital and Health Centre is an equal opportunity employer committed to inclusive, barrier-free recruitment and selection processes. If contacted for an employment opportunity, please advise if you require accommodation.

Thank you for your interest. Only applicants who have been selected for an interview will be contacted. This position will remain open until filled.

Qualifications:

- Minimum of a Bachelor's degree or Diploma in health related field from an accredited educational institution.
- Current Certificate of Registration in good standing with a regulatory college
- Able to work independently with limited supervision.
- Demonstrate effective leadership and interpersonal skills.
- Must be innovative, reliable and demonstrate initiative with good organizational skills.

- Computer proficiency, including use of Microsoft Outlook, Microsoft Word, Excel, and PowerPoint

Preferred qualifications:

- Recent clinical experience in the area(s) of acute care and emergency care
- Gerontology experience
- Familiarity with First Nations health issues
- Bilingual in French and English

Position Summary:

This role will focus on the High Intensity Needs Patient population that are transitioning from hospital to home. The successful candidate will play an integral role in the development, implementation, and adoption of both clinical and non-clinical health care programs and pathways to support system capacity by fostering leading practices and improvement strategies to coordinate complex high intensity care needs in hospital and facilitate community connections. Identify workflow efficiencies, standards of care and best practices as we advance our systems to meet patients' needs in a rural healthcare environment.

Reporting directly to the Manager of Acute care and the Emergency Department the Patient Navigator is a highly motivated individual who demonstrates exceptional problem solving, process improvement and complex program development and management skills combined with technical knowledge within the electronic health record environment.

Benefits:

This position offers a competitive compensation package including paid vacation and sick leave, health and dental benefits, life insurance and pension plan. Starting wage is \$37.66 to \$42.39 depending on experience.